

Hybrid Networking

What We Offer	Customizable, managed global WAN platform with global bandwidth on demand, self-provisioning, network analytics and web security.
Target Customers	Domestic or international enterprises with three or more geographically-dispersed office locations.
NOT a Good Fit	Companies looking only for low-cost internet connectivity Companies with a single site or multiple sites in only one local region
What Makes Masergy Better Than Competitors	<ul style="list-style-type: none"> • Seamless global coverage Legacy-free global MPLS platform enabling identical services at any business site, regardless of location • Engineering expertise Strategic engineering experts to evaluate current and future WAN and app requirements • Customizable by design solutions Get Layer 3 (MPLS/Internet connectivity) and Layer 2 (VPLS/VPWS), public and private connectivity on the same circuit with granular logical VLAN segmentation • Industry-leading SLA 100% in-sequence packet delivery for real-time applications enabling superior performance • Global bandwidth on demand Ability to modify bandwidth and network services globally in real-time via any web-enabled device • Real-time visibility with granular analytics and reporting Cloud-based, real-time network and application forensic tools with detailed reporting • Single point of contact Dedicated person for global activation needs • Live 24/7 support Proactive notification and 24/7 monitoring of critical infrastructure with no IVRs • Industry-leading customer satisfaction Our Satmetrix Net Promoter Score® is 66 compared to technology industry average of 23
Qualifying Questions	<ul style="list-style-type: none"> • Does your network include geographically-dispersed locations? • Does your application environment include real-time or business-critical applications such as unified communications (UC), HD video/Telepresence, ERP, SAP, VDI or CRM? • Do you need tools enabling real-time visibility and control over your bandwidth to meet unexpected business demands? • How much could you save per year by combining both Layer 2 and Layer 3 services over the same circuit? • Would you benefit from limiting bandwidth-hogging applications on your corporate WAN? If yes, how valuable would that be to your company? • Are you facing challenges with your current service provider, leading you to evaluate new partners with better customer experience ratings?

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Rev. 102915