

Canyons School District Benefits From Cloud Communications

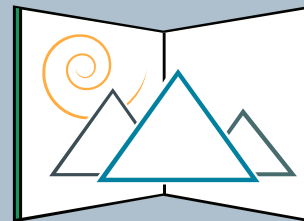
The Canyons School District in Sandy, Utah adopted cloud-based unified communications to dramatically lower its operational costs and to simplify administration. Canyons selected Masergy's Unified Communications as a Service (UCaaS) to bring about efficiencies to both the IT department and the school district employees.

Dean Glanville, Canyons School District director of technology support, replaced a 1,500-user legacy PBX that required two administrators with a 3,200-user cloud-based UC solution. In addition to supporting twice as many users as before, the system has one full-time administrator, freeing the other IT professional to focus on new projects.

The UCaaS implementation has allowed the school district, which consists of 47 locations, including schools and administrative centers, to reduce its communications admin costs by 75 percent, significantly lowering the overall total cost of ownership (TCO). The IT department has also shifted from a CAPEX to an OPEX model. The annual savings are \$360,000 or \$9.40 per user every month.

In addition, the school district is enjoying a number of new user features with modern communications and collaboration features, including:

- 100% Cloud
- Telephony
- Conferencing
- Small Call Center
- Auto Attendant at each site



CANYONS
School District

Decision Drivers for Cloud UC

- Lower cost
- Pricing, including 50% eRate funding
- Improved utilization
- No major capital expenditures
- Data center redundancy

Key benefits of cloud-based UC since implementation

- Masergy NOC support is always available and included in the contract
- Rapid response time for changes and new capabilities
- Can add a contact center in hours, rather than months
- Moved a site in a day with no expert staff
- Simplicity
- Flexibility